



The city of Surprise is committed to linking residents to programs that provide the help people need in many facets of life, programs that offer the support needed for a fuller, safer, more community-oriented Surprise life.

Here you will find resources ranging from fire safety to flu shots, from emergency clothing to employment assistance. Some of the programs are provided directly by the City, others are provided by other regional assistance agencies.

COUNSELING/CARE

Children and family

Value Options

444 N. 44th St., Phoenix, AZ, 85008

<http://www.valueoptions.com>

1.800.564.5465

Individuals with mental health benefits through AHCCCS should call this number, or for a mobile crisis team call 602.222.9444 (24 Hour crisis hotline).

Phoenix Interfaith Counseling

West Northern Avenue, Glendale, AZ, 85301

623.939.6516

<http://www.phx-interfaith.org>

Medication management and psychiatric evaluations. Parent Information Program is a Court approved course for divorcing couples with children. Parenting skills classes.

Jewish Family and Children's Services

6376 West Bell Road, Glendale, AZ, 85301

602.486.8202

<http://www.jfcsarizona.org>

Individual, couple and family counseling including assistance with practical and environmental problems. Abuse/neglect situations. Children's mental health. Geriatric services. Volunteer services.

Campaneros/Arizona Children's Association

11327 West Bell Road Surprise, AZ 85374

623-583-2523

Catholic Center

Bell Road and El Mirage Road, Surprise, AZ, 85374

602.532.2981

Catholic Charities Community Services

7400 W. Olive Avenue, #10, Peoria, AZ 85345

623.486.9868

<http://www.catholiccharitiesaz.org>

Counseling for individuals, couples, families, adults, and children on a sliding fee scale (ext 55227). Community services include information and referral by phone or in person, life skills classes, crisis intervention, limited emergency financial assistance for utilities, prescriptions, work and school clothing.

West Side Head Start and Early Head Start

Contact: Catholic Charities Administrative office
7400 West Olive Avenue, Suite #10 Peoria, AZ 85345

623.486.9868

http://www.azheadstart.org/member_agencies.html

Benevilla

16752 N. Greasewood St., Surprise, AZ 85374

623.584.4999

<http://www.benevilla.org>

Adult day center, dementia specific adult day facilities, child day care and intergenerational programming, Friendly Visitor program*, grocery shopping service for homebound individuals*, business assistance*, minor home repair service*, Lifeline personal response systems, home delivered meal program for Surprise residents, Family Resource Center, information and referral service.

**service provided by volunteers and based on volunteer availability.*

Dysart Community Center

14414 N. El Mirage Road, El Mirage, AZ 85335-2909

623.583.0016

Literacy, ESL, GED classes. Teen program, Community Service, Summer Youth Activity, comprehensive Youth Development program.

Elder

ELDERVENTION

Area Agency on Aging

1366 E. Thomas Rd., Suite 108 Phoenix, AZ 85014

602.264.4357

<http://www.aaaphx.org/ELDERVENTION>

Free in-home counseling for undiagnosed individuals 55+. Assists in the achievement and maintenance of a healthy emotional life.

Mediation Program

Community Mediation Program

Community Development

16000 N. Civic Center Plaza, Surprise, Arizona 85374

623.222.3242

<http://www.surpriseaz.gov/index.aspx?nid=642>

Drug and Alcohol Abuse

ALANON/ALATEEN

6829 N.21st Ave, Phoenix, AZ 85015
602.249.1257
<http://al-anon-az.org>

For family members (i.e. wife/children) or friends or anyone who cares for someone who is chemically dependent. ALATEEN is for children affected by someone who is chemically dependent.

Alcoholics Anonymous

9164 N. 43rd Ave., #15, Glendale, AZ 85302
623.937.7836
aguafriaintergroup@netscape.com

Help line and information on AA meetings.

ARISE-Sun Health/Del Webb Hospital

14502 W. Meeker, Sun City West, AZ 85375
623.214.4056
<http://www.bannerhealth.com>

Adult Recovery in a Supportive Environment (ARISE) provides intensive outpatient treatment program for seniors, meets twice weekly. Activities include exercise, group therapy and education.

Medi-Center

2770 E. Van Buren, Phoenix, AZ 85008
602.273.9999

This is primarily a medical detox from physical addiction to alcohol, heroin, and barbiturate use. Services are only for persons without insurance. Not a treatment facility, but rather a detox program. Assessment and referral is made to more appropriate services as needed. No insurance or AHCCCS participants.

EMPLOYMENT

Employment Assistance

DES (Department of Economic Security)

11526 W Bell Rd, Surprise, AZ 85374
602.771.1840
<https://www.azdes.gov/aspnew/default.asp>

Maricopa County Human Services Department (HSD) Workforce Development Division

602.372.4200
<http://www.hsd.maricopa.gov/wdd>

Employment in Surprise

Human Resources Department

16000 N Civic Center Plaza, Surprise, AZ 85374
623.222.3500
<http://www.surpriseaz.gov/soar>

FOOD PROGRAMS

Emergency Food Box

St. Mary's Food Bank Alliance

13050 W. Elm St., Surprise, AZ 85374
602.242.FOOD (3663)
<http://www.firstfoodbank.org/>

Valley View Community Food Bank

11115 W. Nevada Avenue, Youngtown, AZ 85363
623.933.3358
www.valleyviewfoodbank.com

Yavapai Meals On Wheels

17437 W. Crocus
Surprise, AZ 85379
623.584.9034
<http://www.mowaa.org>

Food Stamps

Nutrition Assistance Program (NA) (Formerly Food Stamps)

DES (Department of Economic Security)
11526 W Bell Rd, Surprise, AZ 85374
602.542.9935
<https://www.azdes.gov/common.aspx?menu=180&menuc=162&id=1712>

HEALTH

Drug and Alcohol Abuse

ALANON/ALATEEN

6829 N.21st Ave, Phoenix, AZ 85015
602.249.1257
<http://al-anon-az.org>

For family members (i.e. wife/children) or friends or anyone who cares for someone who is chemically dependent. ALATEEN is for children affected by someone who is chemically dependent.

Alcoholics Anonymous

9164 N. 43rd Ave., #15, Glendale, AZ 85302
623.937.7836
aguafriaintergroup@netscape.com

Help line and information on AA meetings.

ARISE-Sun Health/Del Webb Hospital

14502 W. Meeker, Sun City West, AZ 85375
623.214.4056
<http://www.bannerhealth.com>

Adult Recovery in a Supportive Environment (ARISE) provides intensive outpatient treatment program for seniors, meets twice weekly. Activities include exercise, group therapy and education.

Medi-Center

2770 E. Van Buren, Phoenix, AZ 85008
602.273.9999

This is primarily a medical detox from physical addiction to alcohol, heroin, and barbiturate use. Services are only for persons without insurance. Not a treatment facility, but rather a detox program. Assessment and referral is made to more appropriate services as needed. No insurance or AHCCCS participants.

Flu Shots

Maricopa County Department of Public Health

4041 N. Central Avenue, Suite 1400, Phoenix, AZ 85012
877.764.2670
http://www.maricopa.gov/Public_Health/HotTopics/Flu/default.aspx

HIV/AIDS

Area Agency on Aging, Region ONE, Incorporated

1366 E. Thomas Road, Phoenix, AZ 85014-5793
602.264.2255
<http://www.aaaphx.org>

Catholic Social Service of Central and Northern Arizona

1610 West Camelback Road, Phoenix, AZ 85015-3525
602-285-1999

Immunizations

Maricopa County Childhood Immunization Partnership

602.2MC-CHIP
<http://www.mcchip.org/index1.html>

Medical/Dental

Clinica Adelante

16551 North Dysart Rd, Suite 104A, Surprise, AZ 85374
623.583.3001
<http://www.clinicaadelante.com>

Pregnancy, Parenting and Adoption

Catholic Charities Community Services

7400 W. Olive Avenue, #10, Peoria, AZ 85345
888.818.4445
<http://www.catholiccharitiesaz.org>

HOUSING PROGRAMS

Section 8/Rental Assistance

Section 8, Low Income Housing

Arizona Department of Housing
1110 W. Washington Street, Suite 310 Phoenix, AZ 85007
602.771.1000
<http://www.housingaz.com/ShowPage.aspx?ID=187>

Catholic Charities Community Services

7400 W. Olive Avenue, #10, Peoria, AZ 85345
623.486.9868
<http://www.catholiccharitiesaz.org>

Foreclosure Counseling

Arizona Department of Housing

1110 W. Washington Street, Suite 310 Phoenix, AZ 85007
877.448.1211
<http://www.housingaz.com/ShowPage.aspx?ID=248>

U.S. Department of Housing and Urban Development

451 7th Street S.W., Washington, DC 20410
202.708.1112
<http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?&webListAction=search&searchstate=AZ>

Community Services of Arizona

650 N. Arizona Ave., Chandler, AZ 85225
480.963.6276
<http://www.csaz.org/>

Neighborhood Housing Services of Phoenix

1405 East McDowell, Suite 100, Phoenix AZ 85006
602.258.1659
<http://www.nhsphoenix.org/counseling.html>

Loan Modifications

U.S. Department of Housing and Urban Development

451 7th Street S.W., Washington, DC 20410
888.995.HOPE
<http://www.makinghomeaffordable.gov/>

Fair Housing

U.S. Department of Housing and Urban Development

451 7th Street S.W., Washington, DC 20410
202.708.1112
<http://www.hud.gov/offices/ftheo/FHLaws/index.cfm>

Landlord Tenant

Arizona Secretary of State

1700 West Washington Street, Phoenix, AZ 85007
602.542.4086
http://www.azsos.gov/public_services/Publications/Residential_Landlord_Tenant_Act/residential.pdf

Neighborhood Services

Community Development Neighborhood Services

16000 N. Civic Center Plaza, Surprise, Arizona 85374
623.222.1550
<http://www.surpriseaz.gov/index.aspx?nid=138>

Rental/Utilities Assistance

CAP Avondale

1007 South Third Street, Avondale, AZ 85323
623.333.2700
<http://www.avondale.org/index.aspx?NID=127>

CAP El Mirage

14010 North El Mirage Road, El Mirage, AZ 85335
602.372.4858

CAP/Glendale

5856 West Glendale Avenue, Suite 103, Glendale, AZ 85301
623.930.2854
<http://www.glendaleaz.com/CAP/>

CAP/Peoria

8335 West Jefferson Street, Peoria, AZ 85380
623.979.3911
<http://www.peoriaaz.gov/content2.asp?ID=1789>

CAP/Tolleson

9555 West Van Buren Street, Tolleson, AZ 85353
623.936.1402

CAP/Wickenburg

256 North Washington Street, Wickenburg, AZ 85390
928.684.7894

Society of St. Vincent de Paul

420 W. Watkins Road, Phoenix, AZ 85002
602.263.8856
Community Information Referral
<http://www.stvincentdepaul.net>

DES (Department of Economic Security)

(offers no utility assistance)

11526 W Bell Rd, Surprise, AZ 85374
602.771.1840
<https://www.azdes.gov/aspnew/default.asp>

Radiant Church

15522 West Paradise Lane, Surprise, AZ 85374
623.975.2662
<http://www.radiantchurch.com>

Salvation Army

10730 West Union Hills Drive, Sun City, AZ 85373
623.977.1084
<http://www.salvationarmyusa.org>

Transitional Housing/Shelter

Section 8, Low Income Housing

Arizona Department of Housing
1110 W. Washington Street, Suite 310 Phoenix, AZ 85007
602.771.1000
<http://www.housingaz.com/ShowPage.aspx?ID=187>

Catholic Charities Community Services

7400 W. Olive Avenue, #10, Peoria, AZ 85345
623.486.9868
<http://www.catholiccharitiesaz.org>

SAFETY

Family Crisis Shelters

CONTACTS Shelter Hotline

(Community NeTwork for ACcessing Shelter)
Community Information & Referral, 2200 N Central Ave
Ste 601, Phoenix, Arizona 85004
602.263.8900
<http://www.cir.org/programs-contacts.html>

Domestic Violence

Eve's Place

15270 Brookside Lane, Suite 129 Surprise, Arizona 85374
623.547.6175
<http://www.safetyatevesplace.org>

Arizona Coalition Against Domestic Violence

301 E. Bethany Home Rd. Suite C194 Phoenix, AZ 85012
602.279.2900 or 1.800.782.6400.
<http://www.azcadv.org>

Fire Safety

Surprise Fire Department

14250 W. Statler Plaza, Suite 101, Surprise, AZ 85374
623.222.5000
<http://www.surpriseaz.gov/index.asp?NID=530>

Fire Safety for Kids

Surprise Fire Department

14250 W. Statler Plaza, Suite 101, Surprise, AZ 85374
623.222.5000
<http://www.surpriseaz.gov/index.aspx?NID=1780>

Senior Safety

Surprise Police Department

14250 W. Statler Plaza, Surprise, AZ 85374
623.222.4000
<http://www.surpriseaz.gov/index.aspx?NID=1097>

Smoke Detector Program

Surprise Fire Department

14250 W. Statler Plaza, Suite 101, Surprise, AZ 85374
623.222.5000
<http://www.surpriseaz.gov/index.asp?NID=1653>

Victim Advocacy

Surprise Police Department

14250 W. Statler Plaza, Surprise, AZ 85374
623.222.4000
<http://www.surpriseaz.gov/index.aspx?NID=1092>

Crisis Response

Surprise Police Department

14250 W. Statler Plaza, Surprise, AZ 85374
623.222.4000
<http://www.surpriseaz.gov/index.aspx?NID=1385>

OTHER RESOURCES

Adaptive Recreation

Community & Recreation Services

15960 N. Bullard Ave., Surprise, AZ 85374
623.222.2257
<http://www.surpriseaz.gov/index.aspx?NID=1459>

Disability Information

Community & Recreation Services

15960 N. Bullard Ave., Surprise, AZ 85374
623.222.2266 (voice)
480.347.9260 (Video Phone for the Deaf)
623.222.2003 (TTY-for the Deaf)
623.222.2001 (Fax)
<http://www.surpriseaz.gov/index.aspx?NID=470>

Education

Value Options

444 N. 44th St., Phoenix, AZ, 85008
<http://www.valueoptions.com>
1.800.564.5465

Individuals with mental health benefits through AHCCCS should call this number, or for a mobile crisis team call 602.222.9444 (24 Hour crisis hotline).

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602.486.8202
<http://www.jfcsarizona.org>

Individual, couple and family counseling including assistance with practical and environmental problems. Abuse/neglect situations. Children's mental health. Geriatric services. Volunteer services.

Campaneros/Arizona Children's Association

11327 West Bell Road Surprise, AZ 85374
623-583-2523

Catholic Charities Community Services

12327 NW Grand Avenue El Mirage, AZ 85335
623.875.0519

Counseling for individuals, couples, families, adults, and children on a sliding fee scale (ext 55227). Community services include information and referral by phone or in person, life skills classes, crisis intervention, limited emergency financial assistance for utilities, prescriptions, work and school clothing

Catholic Center

Bell Road and El Mirage Road, Surprise, AZ, 85374
602.532.2981

West Side Head Start and Early Head Start

Contact: Catholic Charities Administrative office
7400 West Olive Avenue, Suite #10 Peoria, AZ 85345
623.486.9868
http://www.azheadstart.org/member_agencies.html

Interfaith Community Care

17749 North El Mirage Road, Surprise, AZ 85374
623.584.4999
<http://www.interfaithcommunitycare.org>

Peer counseling, adult and child day care, dementia specific day care facilities, Friendly Visitor Program, Weekly shopping program, business affairs assistance, Senior Care Management, Handyman services, Home Care, and Caregiver's Support Groups.

Dysart Community Center

14414 N. El Mirage Road, El Mirage, AZ 85335-2909
623.583.0016

Literacy, ESL, GED classes. Teen program, Community Service, Summer Youth Activity, comprehensive Youth Development program.

Emergency Preparedness

Surprise Fire Department

14250 W. Statler Plaza, Suite 101, Surprise, AZ 85374
623.222.5000
<http://www.surpriseaz.gov/index.aspx?NID=1779>

Legal Assistance

To find legal assistance, call 602.258.4434 or 602.258.3434

Social Security Disability

Social Security Administration Office of Public Inquiries

Windsor Park Building, 6401 Security Blvd., Baltimore, MD 21235
800.772.1213
<http://www.ssa.gov/>

Vacation Watch

Surprise Police Department

14250 W. Statler Plaza, Surprise, AZ 85374
623.222.4277
<http://www.surpriseaz.gov/index.aspx?NID=1098>